



## General rental conditions

Your reservation will be confirmed and will take effect upon receipt of the advance payment.

1. Confirmation:

The contract will be valid only if it is correctly filled because it provides all the necessary data for renting.

- The campsite reserves the right of admission.
- The confirmation of the rental contract is subject to the payment of an advance of 30% of the booking amount.

2. Balance of the amount of the stay and guarantees:

- The amount of the stay will be paid in full on arrival
- A deposit of 100 € will be required for the rental of the accommodation.
- The general condition and inventory of accommodation will be checked upon arrival and departure. · If for any reason the stay is shortened, the deposit will not be returned.
- The dwellings will be rented nominally and can not be sublet under any circumstances.
- Method of payment: credit card, cash or bank transfer.

3. Taxes: I.V.A is included in the tariffs.

4. Accommodation: The number of people can not exceed (4 / 6pers) without prior authorization of management at the time of booking.

5. Camping pitches:

- The client must inform the management of any change in the number of people on arrival or during the stay to possibly change the rates.

6. Hours:

- Arrivals are from 16h and departures before 10h. If the arrival does this before the date or time, the customer is exposed to not being able to occupy the plot reserved except with the prior approval of the management.

7. The customer agrees to:

- Respect the rules of the campsite
- Make the plot and / or the rental perfectly clean, the cleaning must be done by yourself.

8. Pets: 1 pet is allowed in the mobile home with its vaccination certificate.

- The so-called dangerous dogs are forbidden at the campsite.

9. Barbecues: Only electric and gas barbecues are allowed. 10. Cancellation: It must be in writing or by email.

- if Cancellation is made one month before the scheduled date: the advance is refunded in full.

- if the cancellation is made less than one month from the scheduled date: the customer can not demand a refund of the 30% of the advance payment.

11. In case of dispute, the court will be the competent entity.



## Privacy policy

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Camping ★★★

In accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 (GDPR) you will find the following information concerning the processing of your personal data:

Who is responsible for processing this data?

Responsible: Campsite L'ORANGERAIE CEJO CAMPING S.L. Address: Polígono 9, Lot 117, 12589 Càlig, Castellón. Email: [info@campingorangerai.com](mailto:info@campingorangerai.com)  
phone: 0034964765059

For what purpose do we process this information?

We process the information provided by interested parties to facilitate the services requested in a correct and professional way, manage the sending of information requested to us and proceed to the billing of the service provided. The data provided will be retained as long as the business relationship is maintained or during the years necessary to comply with legal obligations.

In order to be able to offer you products and services based on your interests and improve your user experience, we will develop a "business profile" based on the information provided. Automated decisions will not be made based on this profile. If we have your explicit consent, we will also notify you of promotions on services similar to those you enjoy.

What is the legitimacy of the processing of these data?

The legal basis for the processing of your data is the unequivocal consent of the interested party and the execution of the service contract. You have the obligation to provide the data necessary to provide the service, otherwise we could not provide it.

Which recipients will your data be transferred to?

The data will not be transmitted to third parties, except in cases of legal obligation.

How can I exercise my rights?

In case of inaccurate information or if you wish to modify it, you can inform us and, if you wish, exercise your rights of access, rectification, deletion, limitation and opposition concerning your personal data. , referring to the section "Protection of personal data". , Freely, by sending an email to the address [info@campingorangerai.com](mailto:info@campingorangerai.com)



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in the mentioned mailbox, we will answer all the doubts and complaints related to the processing of your personal data which are presented to you. Sometimes we may ask you to confirm your identity by sending a copy of your ID.

All persons involved in our data processing may, in case of disagreement with the explanations given, submit a complaint to the supervisory authority corresponding to your home.

We will post any changes to our privacy policy. In any case, if the changes are significant, we will provide a prominent notice on our website or send a notification by email. We also ask for your authorization to offer you products and services related to those requested and to keep you as a customer.

YES     NO